

# Lean Transformation Questions



1. **What problem are we trying to solve?** – Meet customer demand, reduce labor cost, implement a Lean Model.
2. **How will we improve/change the value-creating work?** – Eliminate waste, create flow and balance the work in the cell, daily visual mgmt.
3. **How will we develop the people (to operate successfully)?** – Work with leadership and cell leads; explain/teach the value-creating staff, skill assessments & matrix, visual day-by-hour boards.
4. **What leader behaviors & mgmt. system is required?** – Daily visual management; critical agreements & commitments; adherence to agreements & commitments, skill assessments & matrix, application of P.A.C.E.
5. **What basic thinking drives this transformation (mindset, fundamental assumptions, simple implementation, science/experimentation)? This makes up the current culture.** – Some fundamental Lean awareness but no transformation mindset yet; wish to serve the customer's demand/quality; wish to be more profitable on this core value stream.

Ref.: **John Shook Explains the Lean Transformation Model** -  
YouTube video - <https://youtu.be/kEcdliWZH30?list=LL>