

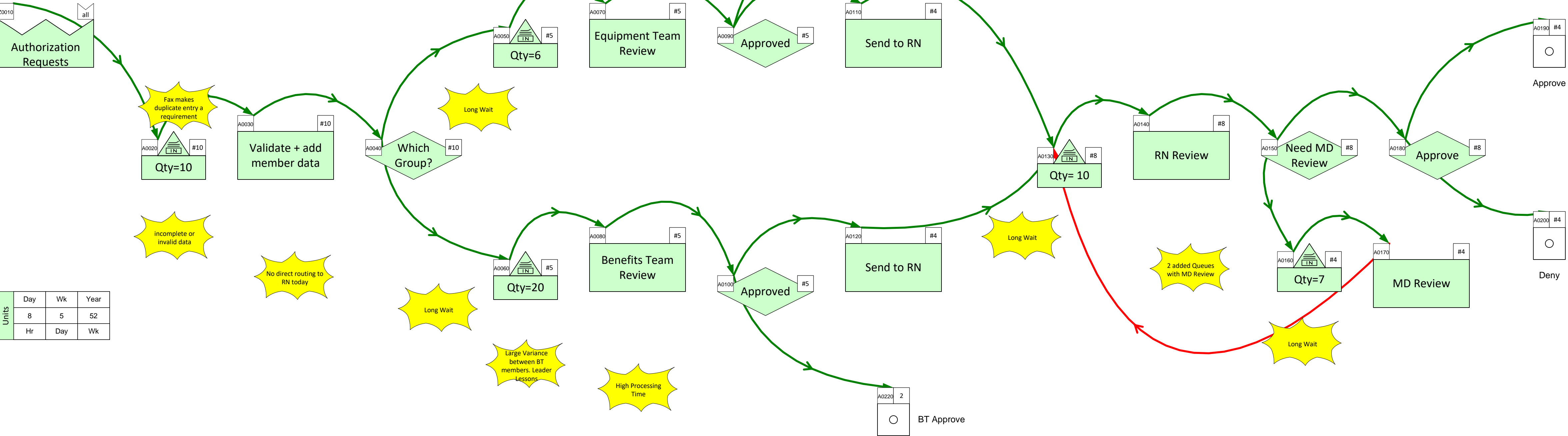
ACME

Title	DATE	9/26/2022	TITLE	Example Simple Authorization Process	
	FILENAME	ACME CLAIM 12.05.VSDX		DESCRIPTION	
	REVISED	9/26/2022			

Current Lead time is 10-14 days

Process Start : Receive request for authorization

Process End : Make authorization decision



Units	Day	Wk	Year
	8	5	52
	Hr	Day	Wk

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REVISED	9/26/2022		

Current State Map / March 2015

Process Start : Receive request for authorization
 Process End : Make authorization decision

Avg. Lead time is over 11 days

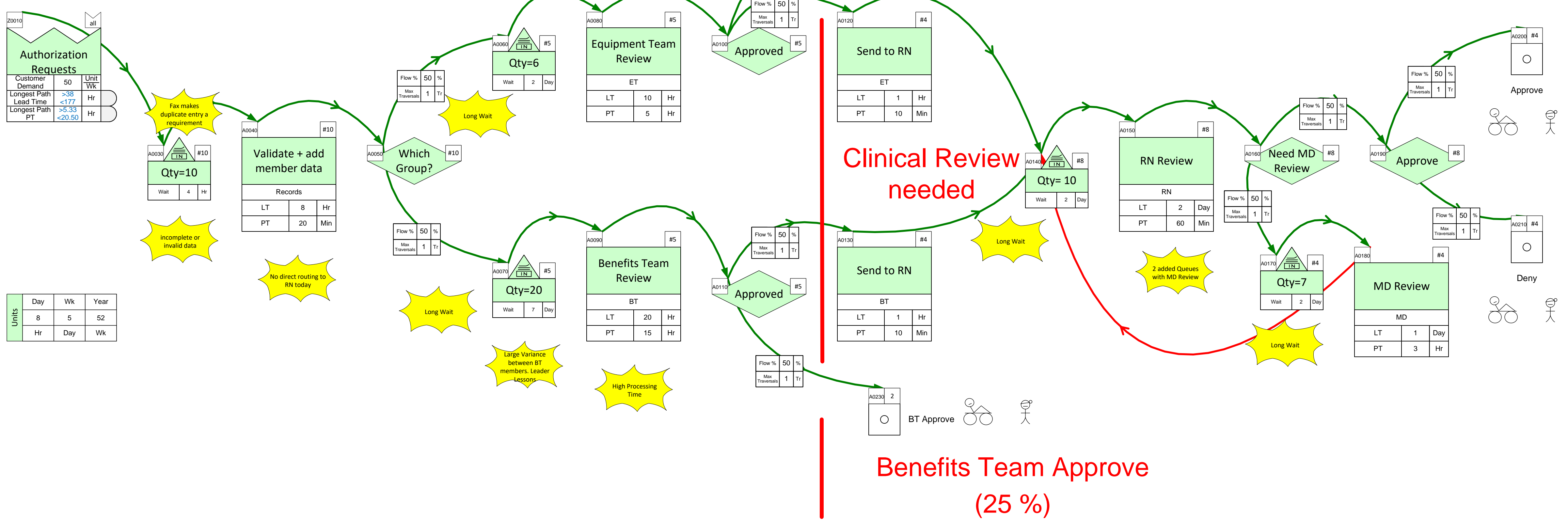
Equipment Team Approve (25%)

Approve (24%)

Deny (26%)

Benefits Team Approve (25%)

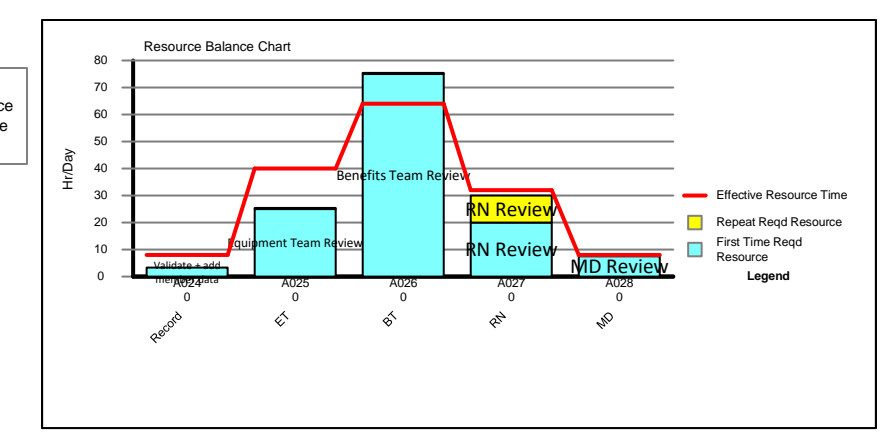
Clinical Review needed



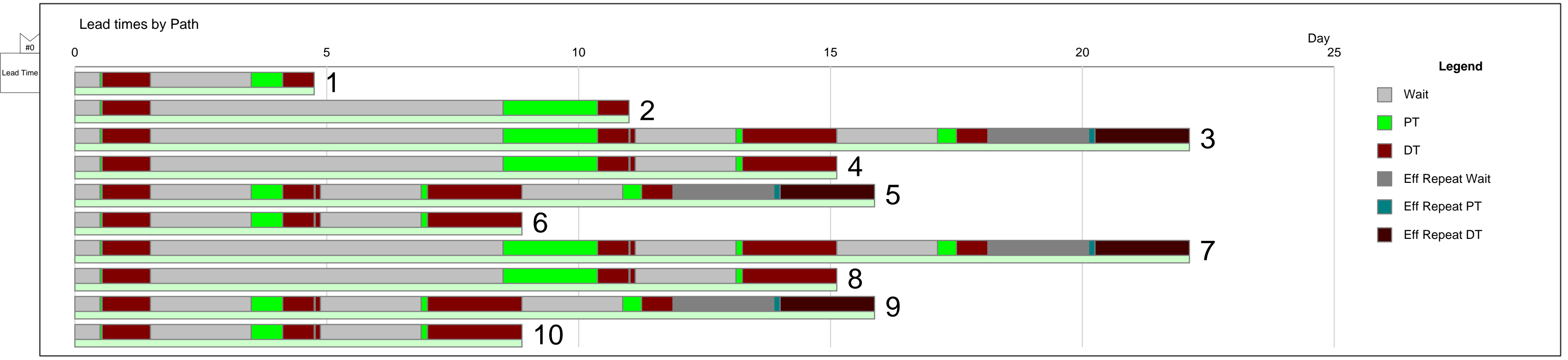
Units	Day	Wk	Year
	8	5	52
	Hr	Day	Wk

Capacity & Resource

A0240	Record	P	Resource Quantity: 1 RQ	Resource Time: 8 Hr/Day	Resource Utilization: 41.7 %
A0250	ET	P	Resource Quantity: 5 RQ	Resource Time: 8 Hr/Day	Resource Utilization: 63.5 %
A0260	BT	P	Resource Quantity: 8 RQ	Resource Time: 8 Hr/Day	Resource Utilization: 117.8 %
A0270	RN	P	Resource Quantity: 4 RQ	Resource Time: 8 Hr/Day	Resource Utilization: 93.8 %
A0280	MD	P	Resource Quantity: 1 RQ	Resource Time: 8 Hr/Day	Resource Utilization: 93.8 %



Lead Times



ACME	DATE	9/26/2022	TITLE	Example Simple Authorization Process
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	REVISED	9/26/2022		

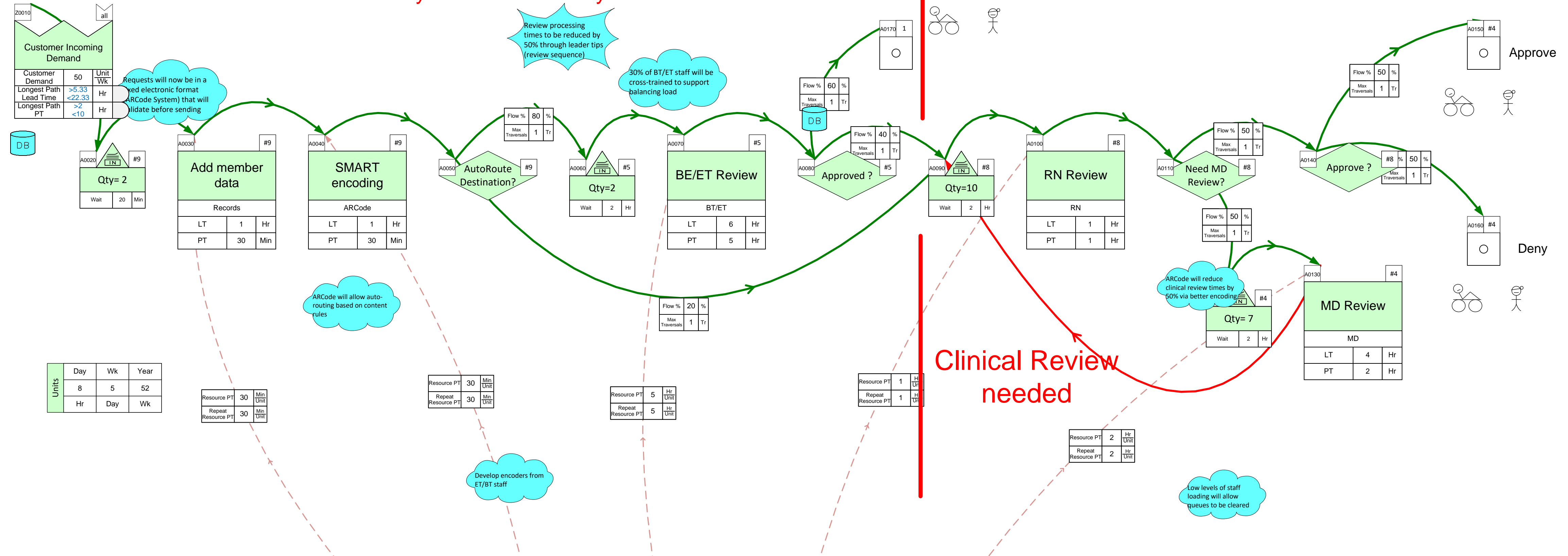
Process Start : Receive request for authorization
 Process End : Make authorization decision

Avg. Lead time reduced to less than 2 days from over 11 days

BT/ET Approve (48%)

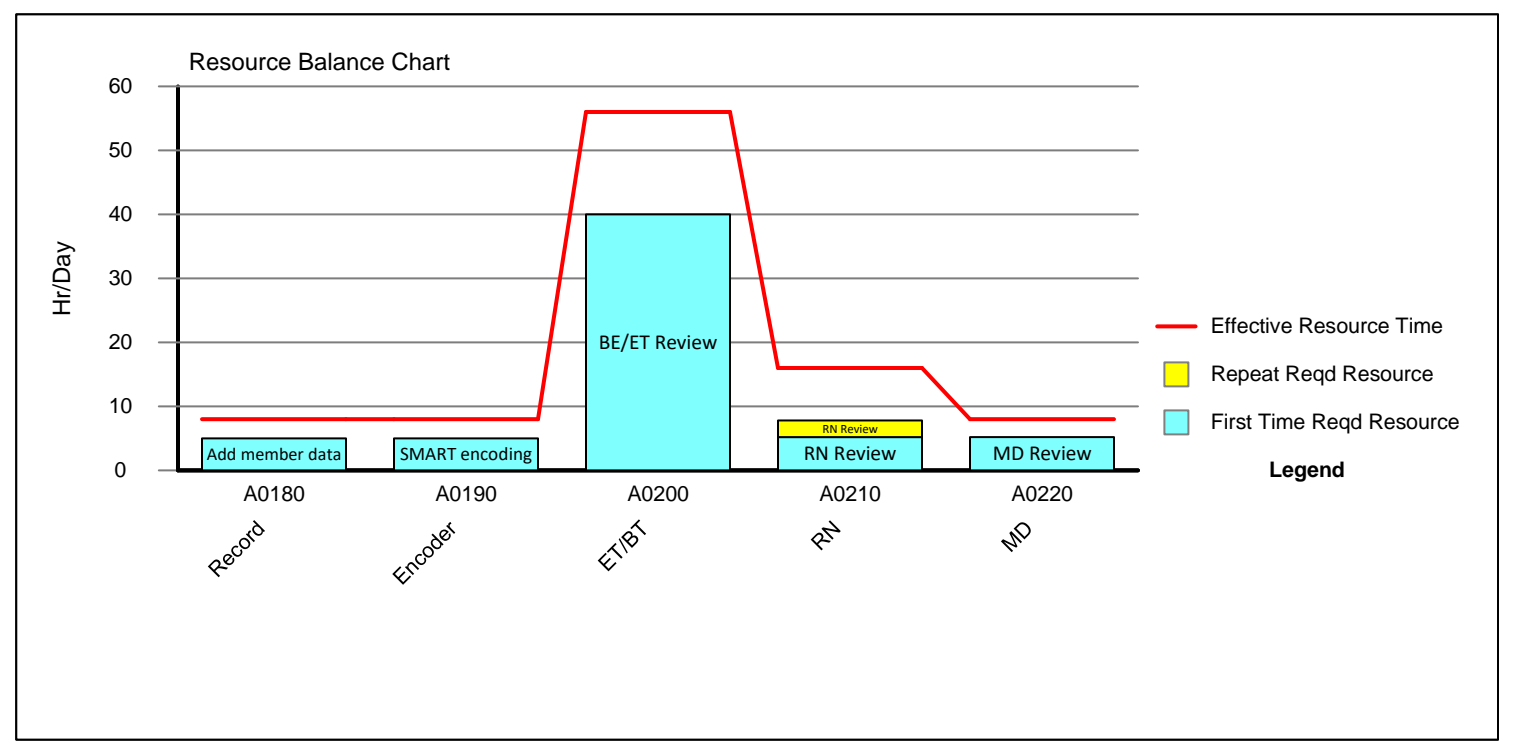
Clinical Approve (26%)

Deny (26%)

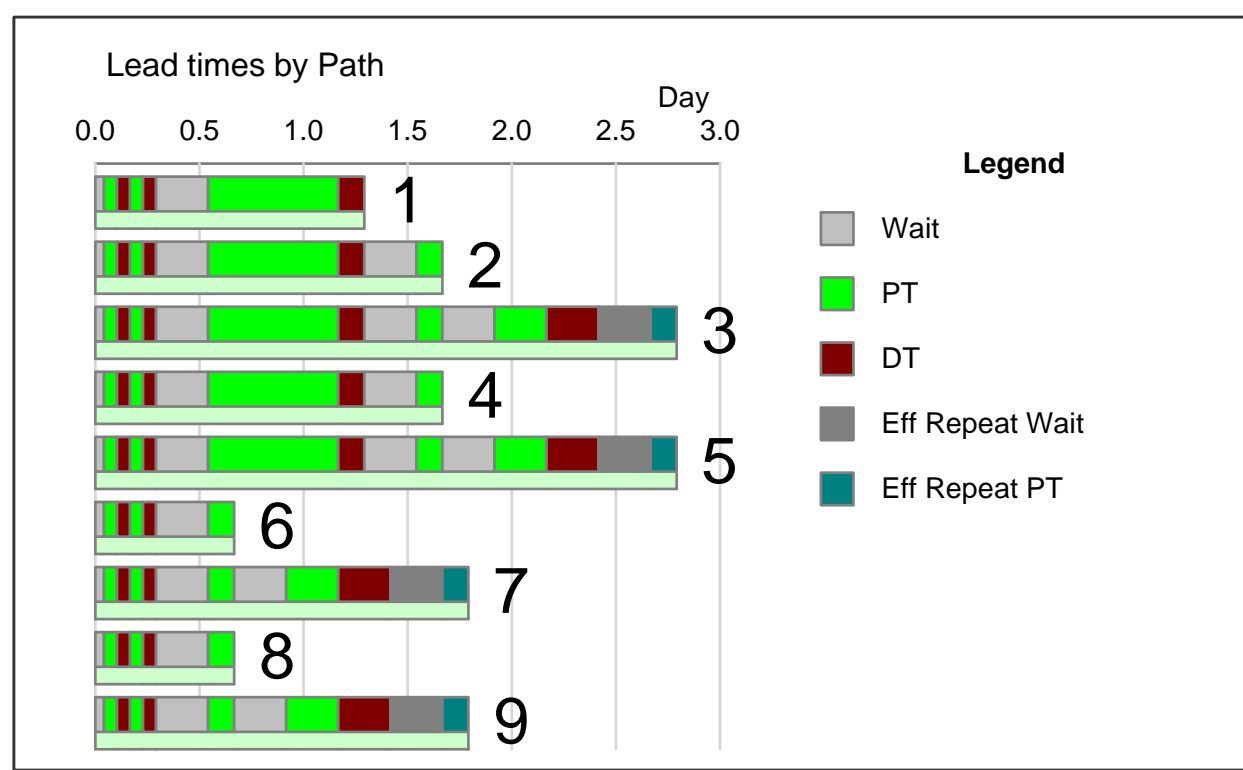


Capacity & Resource

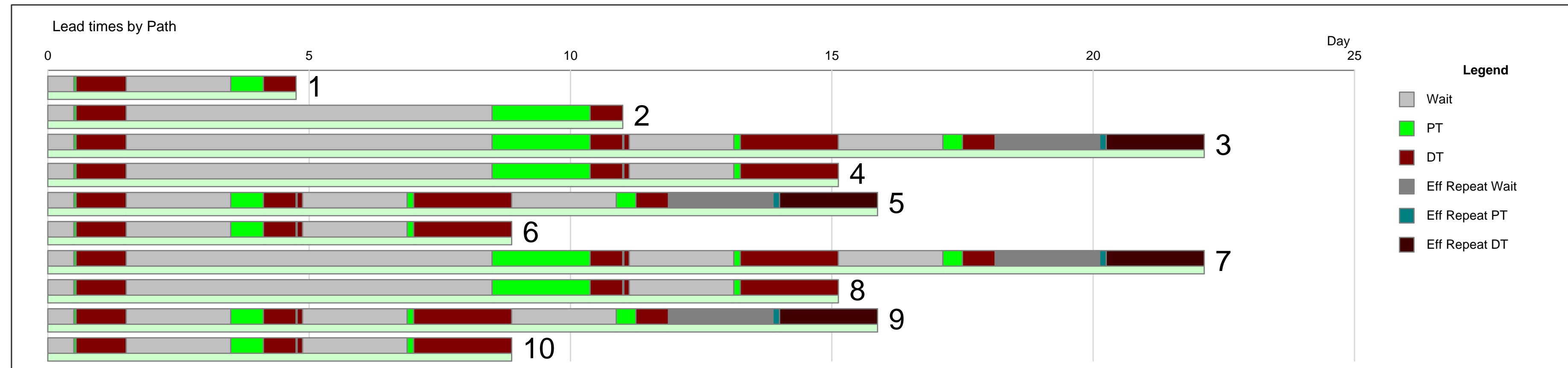
Resource	Quantity	Resource Time (Hr/Day)	Resource Utilization (%)
Record (A0180)	1 RQ	8 Hr/Day	62.5%
Encoder (A0190)	1 RQ	8 Hr/Day	62.5%
ET/BT (A0200)	7 RQ	8 Hr/Day	71.4%
RN (A0210)	2 RQ	8 Hr/Day	48.8%
MD (A0220)	1 RQ	8 Hr/Day	65.0%



Lead Times



Current State Lead Time



Future State Lead Time

